

# **CEU Sessions**

**Sunday April 6<sup>th</sup>**

Registration

7am-8am

“We’re All Terminal, how do we talk about it?’ Terry Caroon (*1 ACG*)

“Safeguarding Vulnerable Children: Strengthening Collaboration  
Between HCPs and CPS,” Connor Welle

(*1.5 ACG*)

9am-10:30am

Break/Hotel Check out

10:30am-11am

Final Announcements

11am-11:15am

“Effective Meetings; Making the Best of an Old Tradition, “Terry Caroon

(*1 AG*)

11:15am-12:15am

**Title: “WE’RE ALL TERMINAL, HOW DO WE TALK ABOUT IT?”**

**Description:**

According to the US Census Bureau, America is getting older. The median age, according to the 2024 census report, has risen to 38.9 years. In Minnesota, over 16 % of our population is over 65 years old. Given these statistics, you have a good chance of talking to a patient who will die within the next few years or is a surviving family member. How do we address this sensitive and important phase of life?

**Objectives:**

1. Understanding the family’s need from a health care perspective
2. Recognize some of the physical manifestations of grief
3. Be able to explore their own comfort level with end-of-life communication

**Presenter Biography:**

Terry Caroon began her healthcare career at age 15, as a “bluegirl” at Grantsburg Hospital in Wisconsin. She progressed throughout the years of experience and education to work in hospitals, nursing homes, and clinics. Terry has worked as an Administrator or Director capacity at Phelps Regional Healthcare in Missouri, HealthEast in St. Paul, Fairview Health Services, and Essentia Health, in Duluth. Terry’s work has taken her to the Health Care Advisory Board in Washington DC, and to testify at the United States Senate healthcare hearings with a group from the national chamber of commerce. Terry retired in 2019 and currently works as a volunteer with hospice patients and their families.

## **Title: “Safeguarding Vulnerable Children: Strengthening Collaboration Between HCPs and CPS”**

### **Description:**

This program provides healthcare professionals with an in-depth understanding of the child protection system and their vital role in protecting vulnerable children. Through real-world examples, the presentation examines the three stages of child protection through real-world examples—intake, investigation, and ongoing case management—emphasizing the collaboration between healthcare providers and child protection workers. Attendees will gain practical insights into recognizing signs of abuse and neglect, effectively communicating with child protection teams, and supporting positive outcomes for children and families.

### **Objectives:**

1. Understand the three primary stages of the child protection process: intake, investigation, and ongoing case management.
2. Explore the critical role of healthcare professionals in identifying and addressing child abuse and neglect.
3. Identify best practices for improving communication and collaboration with child protection workers.
4. Learn from real-life examples to enhance interdisciplinary teamwork and advocacy in protecting children.

### **Presenter Biography:**

Connor Welle is an experienced child protection social worker specializing in intake, investigation, and ongoing case management. He has collaborated extensively with healthcare professionals to ensure the safety and well-being of children.

Connor brings expertise in the intersection of child protection and healthcare, offering practical strategies and valuable insights to help healthcare providers navigate complex child welfare cases. With a strong passion for advocacy and education, he is dedicated to empowering healthcare professionals to take a proactive role in protecting children and supporting families.

**Title: “Effective Meetings; Making the Best of an Old Tradition”**

**Description:**

Many companies are finding that the traditional “hour in the conference room” type of communication is no longer effective, and the cost outweighs the benefits. For the attendee, what used to be considered a morale builder, is now an impingement on the limited time they must complete vital tasks.

**Objectives:**

1. Assessing waste and failed objectives of meetings.
2. Halting the negative outcomes of meetings
3. Recognizing alterative trends in group communication methods
4. Initiating and participating in meeting improvement in your organization.

**Presenter Biography:**

Terry Caroon began her healthcare career at age 15, as a “bluegirl” at Grantsburg Hospital in Wisconsin. She progressed throughout the years of experience and education to work in hospitals, nursing homes, and clinics. Terry has worked as an Administrator or Director capacity at Phelps Regional Healthcare in Missouri, HealthEast in St. Paul, Fairview Health Services, and Essentia Health, in Duluth. Terry’s work has taken her to the Health Care Advisory Board in Washington DC, and to testify at the United States Senate healthcare hearings with a group from the national chamber of commerce. Terry retired in 2019 and currently works as a volunteer with hospice patients and their families.

**Evaluation**  
**3<sup>rd</sup> Annual Minne-National Conference**  
**Hosted by MN State Society of Medical Assistants**

Please complete the evaluation and place it at the registration table upon leaving.

Do you feel the Content was Relevant to Medical Assisting?

- 1-Very Relevant
- 2-Somewhat Relevant
- 3-Not relevant

We're all Terminal, how do we talk about it?

Safeguarding Vulnerable Children: Strengthening Collaboration Between HCP's and CPS

Effective Meetings; Making the Best of an Old Tradition

How well did the Presenter share his/her knowledge and meet your overall expectations?

- 1-Very Well
- 2-Somewhat
- 3-Not Very Well

We're all Terminal, how do we talk about it?

Safeguarding Vulnerable Children: Strengthening Collaboration Between HCP's and CPS

Effective Meetings; Making the Best of an Old Tradition

Please comment on the conference in general-Topics, Speakers, Location, Facility, Food, Ideas for Improvement and any other comments, on the back of this sheet. Do you have any suggestions for future topics or speakers? Thank you for taking time to fill out this evaluation.

# Minnesota State Society Spring 2025 Conference Checklist

Your name: \_\_\_\_\_

Member ID: \_\_\_\_\_

Address: \_\_\_\_\_

Daytime Telephone: \_\_\_\_\_

Email: \_\_\_\_\_

Member #: \_\_\_\_\_

Nonmember \_\_\_\_\_

## Sunday April 6<sup>th</sup>

\_\_\_\_\_ 143838: We're All Terminal, how do we talk about it? – 1 ACG

\_\_\_\_\_ 143724: Safeguarding Vulnerable Children: Strengthening Collaboration Between HCP's and CPS – 1.5 ACG

\_\_\_\_\_ 143839: Effective Meetings; Making the Best of an Old Tradition– 1 AG

\_\_\_\_\_ 143840: Are you a Good Phlebotomist? – 1 C

Please place a checkmark on the session(s) you attended. Place at the registration table when completed. Thank you.